



Polycom® Desktop Phone Guide



Business Media Phones	VVX® 500	VVX® 600	VVX® 1500	VVX® 1500D
Overview				
Summary	An affordable Performance Business Media Phone delivering best-in-class desktop and Unified Communications for busy professionals.	A Premium UC Business Media Phone integrating real-time presence, advanced telephony, and business applications into a modern communications experience	The first Business Media Phone combining advanced IP telephony, one-touch video and integrated business application into a seamless, lifelike experience.	An easy-to-use dual stack Business Media Phone for H.323 and SIP environments.
Application Target	Knowledge Worker/Professional's Office, Call center	Managers, Executive Administrators, Small and Medium Business Owners	Executive Office/Manager's Office/Professionals	Executive Office/Manager's Office/Professionals
User Interface Features				
LCD Display	3.5 in TFT LCD Display	4.3 in MVA LCD Display	7 in TFT LCD display with adjustable screen angle	7 in TFT LCD display with adjustable screen angle
Touch Display	Gesture based, capacitive touch	Gesture based, capacitive touch	Resistive touch screen interface	Resistive touch screen interface
Unicode Character Support	•	•	•	•
Video Features				
Video Conferencing	• (With camera accessory)	• (With camera accessory)		
Videomail Support	• (With camera accessory)	• (With camera accessory)	• (With camera accessory)	•
Audio Features				
Polycom HD Voice™ Technology	•	•	•	
Full Duplex Speakerphone with Acoustic Clarity Technology	•	•	•	•
Basic Features				
Lines (Registrations)	12	16	6	6
Dual-stack H.323/SIP	•	•	• (With H.323 license)	•
Line/Speed Dial keys	12	16	6	6
Polycom® Teleworker Solution	•	•	•	•
Busy Lamp Field (BLF) Functionality	•	•	•	•
Advanced Features				
Polycom Productivity Suite™	•	•	•	•
Polycom Desktop Connector	•	•	•	•
Polycom MyInfoPortal (Weather, News widgets)	•	•	•	•
WebKit-Based Full Browser	•	•	•	•
Exchange Calendar Integration	•	•	•	•
USB Call Recording	•	•	•	•
Bluetooth		•		
Connectivity				
USB Port	2 x USB 2.0	2 x USB 2.0	1 x USB 2.0	1 x USB 2.0
Ethernet Port	2 x 10/100/1000	2 x 10/100/1000	2 x 10/100/1000	2 x 10/100/1000



SoundPoint® IP Desktop Phones	SoundPoint IP 321/331	SoundPoint IP 335	SoundPoint IP 450	SoundPoint IP 550	SoundPoint IP 560	SoundPoint IP 650	SoundPoint IP 670
Overview							
Summary	Entry-level IP phones with excellent sound quality, an enterprise-grade feature set and built-in PoE support.	Two-line, entry-level phone providing unparalleled Polycom HD Voice™ technology.	Three-line desktop phone featuring Polycom HD Voice™ and productivity enhancing.	Revolutionary sound quality and advanced features in a four-line SIP phone.	Unrivaled voice experience cutting edge SIP and GigE in a four-line phone.	High-performance IP phone with Polycom HD Voice™ technology.	A premium SIP desktop phone with color display that delivers a rich voice, visual, and applications experience.
Application Target	Cubicle/Common Area	Cubicle/Call Center	Cubicle	Manager/ Professional's Office	Manager/ Professional's Office	Executive Office/ Attendant's Desk with Backlit Expansion Modules	Executive Office/ Attendant's Desk with Color Expansion Modules
User Interface Features							
LCD Display	102 x 33 pixel backlit	102 x 33 pixel backlit	256 x 116 pixel backlit graphical	320 x 160 pixel backlit graphical	320 x 160 pixel backlit graphical	320 x 160 pixel backlit graphical	20 x 160 pixel backlit color
Unicode Character Support	European character set	European character set	•	•	•	•	•
Expansion Module Support						Up to 3 Backlit Expansion Modules	Up to 3 Color Expansion Modules with AC Adaptor
Audio Features							
Polycom HD Voice™ Technology		•	•	•	•	•	•
Full Duplex Speakerphone with Acoustic Clarity Technology	•	•	•	•	•	•	•
Telephony Keys							
Line/Speed Dial keys	2	2	3	4	4	6 (48 with Expansion Module)	6 (48 with Expansion Module)
Context-sensitive Soft Keys	3	3	4	4	4	4	4
Display/Menu Navigation Keys	5	5	5	6	6	6	6
Maximum Simultaneous Call Totals	8	8	8	24	24	24	24
Advanced Features							
XML Microbrowser	•	•	•	•	•	•	•
PTT and Multicast Group Paging	•	•	•	•	•	•	•
Busy Lamp Field (BLF) Functionality			•	•	•	•	•
Premium ACD and Hoteling			•	•	•	•	•
Connectivity							
SIP	•	•	•	•	•	•	•
USB Port			•				
Ethernet	IP 321 – 1 x 10/100 IP 331 – 2 x 10/100	2 x 10/100	2 x 10/100	2 x 10/100	2 x 10/100/1000	2 x 10/100	2 x 10/100/1000